This report focuses on the affluent consumers of Singapore. They are Singaporeans who have an annual household income of at least SGD\$135,000. They represent the top 30% of resident households in Singapore, with 18% earning at least SGD\$250,000 annually. This is indicative of the Singaporean's large capacity to spend, and the potential for luxury goods in this market.

To better understand this segment, we looked into the purchasing behaviour, motivations, media channels, and brand preferences of these affluent consumers in the context of premium and luxury products and services. We also shed light on the most effective influencers and motivators behind purchases in order to better target the segment and attract new customers or increase spending from current customers.



This report is based on the **2015 Affluent Insights™ Luxury Study**:

- Fielded online in May/June 2015.
- Interviewing over 300 affluent respondents with a minimum annual household income of SGD\$135,000.
- Over 100 of these respondents are High Net Worth Individuals (HNWI), with minimum US\$ 1 million in investable assets



The report has in total 90+ pages and includes rich data and commentary to help give you the necessary insights to connect with the Affluent consumer.



### PRODUCT CATEGORIES COVERED:

Affluent Insights<sup>™</sup> 2015 Luxury Study covers premium brands across the following categories:

√ Fashion/Accessories	(83 brands)
✓ Watches	(82 brands)
✓ Jewelry	(39 brands)
/ Older a a ma	/FO la na la da d

✓ Skincare (52 brands)

✓ Makeup (49 brands)

√ Financial Services (50 brands)

✓ Cars (46 brands)

✓ Alcohol (65 brands)

### Full Report Price: USD 12,500

Contact: Ben Brustis benjamin@agility-research.com / +852 6909 9820



### Some key findings from the report:

- High quality at the best price is a key motivator for luxury spending in Singapore.
- Purchases are typically done in-store but outside of Singapore, as affluent consumers mainly purchase luxury brands when they can get them tax free.
- Craftsmanship, followed by design/styling and after-sales service, are important factors for affluent Singaporeans when buying luxury products.
- Top brands on the shopping list of the affluent consumer in the next 12 months include:

RANK	Fashion	Watches	Cars	Jewellery
1	Chanel	Rolex	BMW	Tiffany
2	Prada	Omega	Mercedes Toyota	Gucci
3	Hermes Burberry Armani	Cartier		Cartier
4		TAG Heuer		Chanel
5		Patek Philippe Breitling	Audi Honda	Hermes LV

 Recommendations, on-premise, online, and print (magazines) presence are key influencers in the jewellery segment. The airport is also a key information source when it comes to premium watches.



### **Table of Contents:**

#### Section A: Luxury Perceptions and Purchase Behaviour

The Definition of Luxury

Influences in Luxury Purchases

How Luxury is Bought

Motivations for Buying Luxury

Preferred Payment Mode for Luxury Online

How Purchasing Luxury Online Affects Views on Brands

Looking ahead for the next 12 Months

Expectations from a Luxury Brand Website

How Purchasing Luxury Makes One Feel

#### Section B: Luxury Category Spend and Brand Purchasing

Purchasing of Categories in the Past 12 / Next 12 Months

Share of Wallet for Categories in the Past 12 Months

Premium/Luxury Fashion & Accessories Brands Purchased

Premium/Luxury Watch Brands Purchased

Jewellery Brands Purchased

Car Brands Purchased

Premium Alcohol Brands Purchased

Financial Services Brands Transacted with

Skincare Brands Purchased

Makeup Brands Purchased

#### Section C: Right Media to Reach and Influence the Affluent

Alcohol

Premium/luxury Watches

Jewellery

Designer Clothing and Accessories

Makeup

Skincare

Financial Services

Cars

#### Section D: Profiling and Demographics

Number of International Trips by Purpose

Sports Following / Hobbies

Occupation / Civil Status

Annual Household Income / Value of Financial Assets

